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Mondial Neuman takes home IPOH Retailer of the Year award 2009

This week diamond specialists *Mondial Neuman: Pink Diamond Gallery*, took home the title of 'Retailer of the Year' at the 2009 Ipoh Retail Awards. Judged on customer service skills, sales results and visual merchandising, the owners behind family business, Mondial Neuman are thrilled about the achievement and welcome the award – it is their third accolade this year.

"This is the second time we've won this award, we won the inaugural Retailer of the Year Award in 2005 and it means so much to our family. We always aim to over-deliver on our customers expectations and present our business in the best possible light, so it's fantastic to see the centre management recognise our efforts and award us with this honour. We've just opened our second store, *Mondial by Nadia Neuman*, in the Strand Arcade so we're excited about 2010 and are looking to further our achievements next year," says Michael Neuman, gemologist and co-manager of Mondial Neuman in the QVB.

Retailers involved in the Ipoh Retail Awards were from some of Sydney's most prominent and stylish shopping destinations including, The Queen Victoria Building, The Strand Arcade, No.1 Martin Place, Chifley Plaza and The Galleries Victoria.

For further information visit www.mondial.com.au or call (02) 9267 7974.

About Mondial Neuman

The history of Mondial Neuman traces back to 1962, when Fred Neuman and his wife Maria, opened a jewellery store named Carina Jewellers in East Sydney. Specialising in premium quality gems, the store became a landmark in the 60s and 70s, with high profile customers including Elton John (not yet 'sir') purchasing his future wife, Renata, a Diamond Heart Pendant for Valentine's Day. Over the years, the Neumans transitioned into wholesaling, establishing Neuman Imports, whilst also exploring the future of jewellery trends in coloured diamonds.

In 1993, they opened the first Mondial Neuman store in the Queen Victoria Building (QVB), Sydney. While Fred is still an integral part of the business, the QVB store is currently co-managed by Fred's son, Michael Neuman and his cousin Jacob Neuman. In November 2009 Mondial Neuman opens its newest store in the Strand Arcade Sydney; a true family affair, the new store is managed by Fred's daughter Nadia Neuman. Collectively the team at Mondial Neuman brings together almost 100 years of experience in the jewellery industry.

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